COMPUTING ADVISORY COMMITTEE
Wednesday, April 10, 2019
CTE Conference Room, Morris Library
3:00 p.m.

I.   **Call to Order** the April 10th meeting was called to order by J.P. Dunn.

II.   **Roll Call of Membership**

Members Present: Edward Conrad, Ruopu Li, Shannon Newman, Chris Woodruff, JP Dunn, Dianah McGreehan, John Pollitz, Rich Beach, Judi Ray, Scott Bridges

Members Absent: Kay Zivkovich, Ada Chen, Becky Farmer, Bardh Hoxha, Tom Imboden

Others Present: Jim Jones (SIU Auditor), Wil Clark (IT), Jerry Richards (IT)

III.   N**omination of Committee Leadership**

Chair: JP Dunn volunteered to continue as chair of the committee.
Vice Chair: JP Dunn mentioned that Tom Imboden stated he would volunteer to be Vice Chair if nobody else volunteered. The group agreed to nominate Tom to Vice Chair.
Secretary: Shannon Newman was nominated to the secretary position and accepted.

IV.   **Schedule of meetings**

The Computing Advisory Committee has not had regularly scheduled meetings in the past so a tentative schedule was determined to meet more frequently to have a more active role in assisting with technology decisions on campus. It was agreed that a monthly meeting would be ideal with one meeting each summer and omitting the month of semester startups and finals due to most everyone being busy at those times and respective holidays. Shannon suggested based on these terms to meet in the following months: June, September, October, November, February, March and April. Dianah made a motion to accept this meeting schedule, Shannon seconded the motion and the group agreed unanimously. Each month a "WhenIsGood" poll or something similar will determine the best meeting times with the goal to set a standing appointment at the same time each month.

V.   **SIU Project Portfolio**

Scott Bridges provided a 2-page list of current projects running in IT in order by importance. See attached file.
1.   Replace Identity Management to Fischer Identity and Access Management.
2.   Banner upgrade to version 9 – Web-based system moving away from Oracle forms.
3.   Campus-wide SCCM and Encryption initiative – The need for encryption this is a direct result of audit findings related to missing computers on campus. Full disk encryption and reporting to computing devices on campus.
4.   Tableau –
5.   Edge Network Redesign – Network Engineering will redesign the Campus Edge network to be more robust, powerful and efficient to operate. Because of recent budget issues IT is moving away from Cisco
6.   VOIP – IT is exploring VOIP options for campus and determine the best way to replace the aging telephony systems with a cost effective solution.
7.   Desktop Replacement Program – IT has identified and is in the process of replacing aging computers on campus.

VI.   SalukiTech transitions – Wil Clark

SalukiTech is undergoing changes including physical relocation of various services.
1. The Call Center (453-5155) will be relocating to Morris library and combining space and shared staffing with the existing walk up support center. This will create a united front for customers.
2. The repair operations from the library will be relocating to Northwest Annex. During this transition some services may be paused:
    a. Personal Device Repair – will be temporarily paused at the end of May through June
    b. Malware/Software services – will be continued through the end of Spring classes
    c. Walkup/Phone Support – will be continued with no expected downtime.
    d. Store – The computer store was replaced in the Student Center by the new eSports Arena. There are still some supplies for sale from Morris library via the Walk-up Center.
    e. University owned devices – In-warranty machines will continue to be serviced via Dell Certified technicians on campus via both the Walk-up center at Morris library as well as those desktop support staff that are certified.

VII.   Migration of D2L to AWS – JP Dunn

D2L (BrightSpace) will be migrated to Amazon Web Services. Testing for the D2L migration is scheduled for April 11th with complete migration scheduled for May 18th. D2L will have the same look/feel with better performance. It will also be better integrated with Banner.

Jerry Richards asked about controls for the datacenter location requirements. JP will get a copy of the agreement for review.

Ruopu Li asked if grades will be able to be pushed from D2L to Banner after the migration. He also asked if D2L will be affected by the University Reorganization. Grades will be able to be pushed to Banner. Scott Bridges explained the reorganization will have ripple effects especially with reporting but it is unknown at this point how it will affect Banner and the data pull.

VIII.   Skype to Teams transition – Scott Bridges, Jerry Richards, Wil Clark

Microsoft Teams is a cross between Skype and SharePoint offering services like messaging and meetings from Skype with file sharing and calendaring services from SharePoint. It is a single application for all functions that can be used by all. Those users with Teams can still message those still with Skype although if a user has both applications active, Teams will prefer Teams over Skype. Once Migrated, Skype for Business will cease to exist however Jerry states the consumer version of Skype will continue to work. Teams will work with off-campus users. Team creation will require a Cherwell request to generate new teams.

Scott Bridges asked for the committee's input for a method to announce Teams to campus and when a good time would be for the rollout to all of campus.

JP offered to put notifications in D2L. Dianah suggested a "Teach the Teacher" method where 1-2 people would attend a training and then go back to the department to train coworkers. John Pollitz was asked about possible training at the library. Possibly a seminar series in the Summer/Fall.

JP suggested a soft rollout over the summer with the goal for total migration by mid-fall and the group unanimously agreed. In the meantime, Scott suggested that Jerry start up a Team for the Computing Advisory Committee where we can begin using it amongst each other.

Shannon will type up and post minutes to the new CAC Team.

### IX.	External Sender Messaging

IT would like to attach a message to the top of all email messages that are generated from outside SIU email addresses in efforts to draw attention to and minimize the amount of users clicking on scam email links, etc. The committee decided to operate as a test group and have this feature turned on to our email addresses to determine how others may be affected.

Chris Woodruff asked if specific domains could be whitelisted and Scott responded affirmatively.

### X.	Adjournment

Dianah made a motion to adjourn the meeting at 4:43pm and Judi Ray seconded.